



NEW WATER TARIFFS

EFFECTIVE JUNE 2023

A. WATER RATES

1.	INDIVIDUAL CUSTOMERS		
(a)	0-4,000 litres	Up to 20 drums (of 200 litres each)	K 2, 447.85
(b)	More than 4 – 30m3	Over 20 drums to 150 drums	K 581.29/m3
(c)	More than 30m3	Over 150 drums	K 630.30/m3
2.	INSTITUTIONAL CUSTOMERS		
(a)	0-4,000 litres	Up to 20 drums (of 200 litres each)	K 23, 171.63
(b)	More than 4 – 30m3	Over 20 drums to 150 drums	K 2, 734.40/m3
(c)	More than 30m3	Over 150 drums	K 3, 243.51/m3
3.	MICRO_INSTITUTIONAL CUSTOMERS		
(a)	0-4,000 litres	Up to 20 drums (of 200 litres each)	K 3, 861.94
(b)	More than 4 – 30m3	Over 20 drums to 150 drums	K 455.73/m3
(c)	More than 30m3	Over 150 drums	K 540.58/m3
4.	COMMERCIAL AND INDUSTRIAL CUSTOMERS		
(a)	0-4,000 litres	Up to 20 drums (of 200 litres each)	K 25, 278.21
(b)	More than 4 – 30m3	Over 20 drums to 150 drums	K 2, 983.08/m3
(c)	More than 30m3	Over 150 drums	K 3, 538.43/m3
5.	MICRO -COMMERCIAL CUSTOMERS		
(a)	0-4,000 litres	Up to 20 drums (of 200 litres each)	K 4, 213.03
(b)	More than 4 – 30m3	Over 20 drums to 150 drums	K 497.18/m3
(c)	More than 30m3	Over 150 drums	K 589.74/m3
6.	COMMUNAL WATER POINTS		
(a)	Communal Water Points	Every 5 drums (m3)	K 320.96/m3

B. SERVICE CHARGES AND OTHER CHARGES

Service charge as shown below is now payable for all connections on monthly basis.

1.	INDIVIDUAL CUSTOMERS	
(a)	Traditional housing areas	K 459.00/Month
(b)	Medium density areas	K 1, 223.92/Month
(c)	Low density areas	K 1,22.92/Month
2.	INSTITUTIONAL CUSTOMERS	
	Institution	K 7,723.91/Month
3.	COMMERCIAL AND INDUSTRIAL CUSTOMERS	
	Commercial and industrial	K 8,426.05/Month

C. OTHER CHARGES

1.	Consumption level TARIFF	
(a)	Re-connection fees	K 13,068.00
2.	Water Deposit	
(a)	Traditional housing areas	K 8,594.63
(b)	Medium density areas	K 12,892.31
(c)	Low density areas	K 12,892.31
(d)	Institutions	K 57,929.18
(e)	Commercial	K 63,195.40
3.	Meter Rental	
(a)	Individuals	K 1,494.29/Month
(b)	Institutions	K 14,701.50/Month
(c)	Commercial	K 6,534.00/Month